



Bid Number/बोली क्रमांक (बिड संख्या)[:] GEM/2025/B/6001107 Dated/दिनांक : 06-03-2025

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण			
Bid End Date/Time/बिंड बंद होने की तारीख/समय	27-03-2025 17:00:00		
Bid Opening Date/Time/बिड खुलने की तारीख/समय	27-03-2025 17:30:00		
Bid Offer Validity (From End Date)/बिंड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)		
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Education		
Department Name/विभाग का नाम	Department Of Higher Education		
Organisation Name/संगठन का नाम	Indian Institute Of Technology (iit)		
Office Name/कार्यालय का नाम	New Delhi		
क्रेता ईमेल/Buyer Email	buycon3763.iiti.jh@gembuyer.in		
Total Quantity/कुल मात्रा	5		
Item Category/मद केटेगरी	All in One PC (V2) (Q2)		
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes		
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes		
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Certificate (Requested in ATC),OEM Authorization Certificate,Additional Doc 1 (Requested in ATC),Additional Doc 4 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer		
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No		
Bid to RA enabled/बिंड से रिवर्स नीलामी सक्रिय किया	Yes		
RA Qualification Rule	H1-Highest Priced Bid Elimination		
Type of Bid/बिंड का प्रकार	Two Packet Bid		

Bid Details/बिङ विवरण		
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	10 Days	
Inspection Required (By Empanelled Inspection Authority / Agencies preregistered with GeM)	No	
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation	
Financial Document Required/वितीय दस्तावेज की आवश्यकता है।	Yes	
Arbitration Clause No		
Mediation Clause No		

EMD Detail/ईएमडी विवरण

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Required/आवश्यकता	No

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	38

(a). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Registrar IIT (ISM) IIT (ISM), Dhanbad, Jharkhand, Pin 826004 (Registrar)

MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआ	ईआई खरीद वरीयता	Yes	
	404		

MSE Purchase Preference/एमएसई खरीद वरीयता

7	1
MSE Purchase Preference/एमएसई खरीद वरीयता	Yes

- 1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 3. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.
- OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.
- 4. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
- 5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 6. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:
 - i. If number of technically qualified bidders are only 2 or 3.
 - ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
 - iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
 - iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
 - v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

All In One PC (V2) (5 pieces)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अईता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिंड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Description	Processor Number	Intel Core i7-14700, Intel Core i9-13900T, Intel Core i9-13900 Or higher
Operating System	Operating System (Factory Preloaded with Certification)	Windows 11 Professional
Memory	RAM Size (GB)	16
Storage	Type of Storage Installed with the System	NVMe SSD
	Storage Capacity (in GB)	1024
Display	Display Size - Diagonal (in Inches)	58.1 - 63 (22.87" - 24.8")

Additional Specification Parameters - All In One PC (V2) (5 pieces)

Specification Parameter	1. a. Intel Core i7-14700 b.20 c. Intel v Pro d. Intel® Q670 2. a.16 GB b. DDR5, 4400 MHZ or higher c. At least two d. One e. Expandability Up to 64GB (using spare DIMM slots)	
Name		
1.Processor and chipset a. Processors make description and Number b. No. of cores per processor c. Out of Band management d. Chipset		
2. Memory (RAM) a. Installed memory (RAM) b. Type c. Memory (DIMM) slots d. No of DIMM slots populated e. RAM Expandability		
3. Ports a. USB version 3.0/3.1 Gen 1/Gen 2 b. Audio c. Other 4. Connectivity a. Type b. Ethernet Port c. Wireless 5. Graphics a. Type b. Graphics card and description 6. Color Display Size, Type and Resolution 7. Storage Solid state drive (SSD)	3. a. At least 5 ports including 1 USB Type-C b. Headphone / microphone combo jack (Universal Audio jack) c. At least one Display Port or one HDMI Port 4. a. Ethernet and Wireless b.10/100/1000 integrated gigabit port c. V Fi 802.11 a/b/g/n/ac/ax 5. a. Integrated b. Intel integrated UHD 730/770 6. 23.8 inch or higher Size, non-touch, IPS or WVA panel technology, Resolution: 1920x1080. 7. 1TB NVMe	

Specification Parameter Name	Bid Requirement (Allowed Values)	
8. Power Supply Rating 9. Keyboard and Pointing Device Types 10. Operating System a. Types b. Recovery image media 11. Certifications Types 12. Security Types 13. Webcam Resolution 14. Mic 15. Speakers 16. Stand	UL, EPEAT India Gold, Energy Star, TCO or equivalent Indian quality certificate against the each will also be accepted. ISO 9001,14001,20001,27001 for OEM12. Trusted Platform Module (TPM) 2.0 1	
17. Warranty Period and type 18. Make and Model	17. 3 Years on-site OEM warranty (OEM supplied Desktop model warranty must be visible in the OEM website in respect to each product serial number) 18. To be specified by the bidder	

^{*} Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Sourav Das	826004,Indian Institute of Technology (Indian School of Mines), Dhanbad, Jharkhand	5	45

Special terms and conditions-Version: 2 effective from 31-01-2025 for category All in One PC (V2)

1. For Buyers

Product Verification: a) A unique device serial number shall be provided by the seller at the time of supply, which is mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration, through the OEM website. The buyer/consignee should be able to perform these verifications without needing to create an account on the OEM website.

Operating System: a)There is no requirement that the OEM of the All in One PC should be a device partner of Microsoft and holding a Microsoft Authorization Form (MAF) from the software provider.

b)Microsoft OS may be sourced directly from Microsoft by OEMs holding device partner status, and those not holding device partner status may source from authorized distributors, i.e., Ingram/Reddington and their authorized channel partners.

- c)Buyers may ensure that MAF shall not be made a mandatory requirement in bids.
- d) If supplies are made as per brands of OEMs who are global device partners, then the serial number of the machine supplied can be used to check the details of the product from the website of the OEM.
- e) In the case of local device partners of Microsoft, OS details such as the digital key number should be produced with supplies, and the buyer may verify them from Microsoft.
- f) In case of other OEMs who are sourcing from authorized distributors of Microsoft, Reddington, or Ingram, a copy of the invoice which contains the relevant serial number of Windows OS shall be submitted with supplies, and the buyer/consignee can verify the same from the OS server website or by telephone, or both.

g)In respect of verification of OS, the consignee shall take necessary steps at the time of acceptance. For device partner machines, buyers can check the All in One PC OEM website to verify the OS by entering the PC's serial number and part code number. For entities that are not device partners and source OS from

distributors' networks, they may verify the serial number through the Microsoft website or by telephone, or both.

h)In case the product offered is with a DOS or Linux operating system, such verification of OS shall not be applicable.

i)Buyer shall request for Windows Hardware Compatibility Certificate for window operating system to ensure the supply hardware is compatible with Windows operating system

Requirement of OEM logo: a)Buyers are advised to note that incorporating a condition stipulating an OEM logo on the motherboard is restrictive and may not be incorporated into the bids.

Warranty: a) The buyer may ensure that as soon as supplies are received, a request for a warranty certificate is made, along with logging into the OEM website/call center to verify the certificate.
b) The product in GeM marketplace (Direct Purchase & L1 purchase) comes with a minimum standard warranty of one year. In case the seller has standard warranty more than one year, the same may be mentioned in the catalogue (including in the model name) and in such case higher warranty offered shall prevail/supersede the minimum one year warranty.

OM related to MII, Local content and MeitY advice on Model technical specifications: a) Buyers are requested to refer to various OMs pertaining to DPIIT and MeitY, as issued from time to time, while making procurement and follow relevant provisions as applicable.

Check points during Acceptance of Supplies: a) Before generating the Consignee Receipt and Acceptance Certificate (CRAC), the consignee may inspect the system condition and verify that it complies with the agreed specifications and configurations. In the case of a large number of units to be procured, then the buyer may opt for bidding and accordingly stipulate conditions regarding installation, inspection by consignees/inspection agency. Consignees who receive the supplies should be vigilant and should complete checking to ensure that there is no scope for the supply of refurbished products. At the time of receiving supplies, the consignee may adhere to the following to ensure that any discrepancies in supplies can be flagged, taken into account, and reflected while generating the CRAC:

- (i) Packing should be checked properly
- (ii) A warranty certificate from the OEM should be insisted upon and checked.
- (iii) Instruction manuals and the OS installed should be checked.
- (iv) The machine serial number should also be checked through settings and can be verified from the OEM website. The above points are for guidance, and the buyer/consignee may take steps considered suitable by them for checking at the consignee end before acceptance of systems.
- (v) An escalation matrix for customer grievance redressal shall be insisted upon by the buyer from the seller at the time of delivery.

HDD/SSD Storage Retention: a) Buyer may add their requirement of retention of securely store all Hard Disk Drives (HDDs) or Solid-State Drives (SSDs) used in the All in One PC under ATC clause.

For Sellers

OEM Website Link/Part No for product verification: a) The OEM shall share the OEM website link with the buyer at the time of delivery. The offered model details/configuration should be available on their website. A unique device serial number shall also be provided at the time of supply, which is also mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration, through the shared OEM website link.

Changing or altering the configuration: a)Seller must refrain from changing or altering the configuration of the factory pre-loaded machine. The machine should be delivered to the Consignee in its original, factory-approved configuration.

Warranty: a) The seller shall furnish a valid warranty Certificate/Tag from the OEM to the purchaser, guaranteeing the product's coverage under the specified warranty terms. The warranty certificate should be verifiable through the OEM website/customer care center.

Compliance of extended producer's responsibility: a) With effect from 1.4.23, as per the E-waste rules 2022, EPR registration is mandatory for manufacturing entities. Therefore, all OEMs shall hold valid EPR registration, and the registration number should be reflected in the catalog parameter. OEMs shall ensure compliance with all responsibilities as per EPR registration applicable from time to time.

Mandatory / Statutory requirements as applicable: a) OEMs shall have to ensure compliance with the mandatory/statutory requirements as per the Government of India Notifications issued from time to time for hardware and software components, as applicable.

Operating System: a)It shall be the responsibility of OEMs to ensure that supplies are made with genuine operating systems.

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

The following Buyer Added Bid Specific Terms and Conditions will apply for this bid. These Specific Terms and Conditions will modify / substitute / supplement the other clauses mentioned in b id document.

Whenever there is any conflict between the provision of other clauses mentioned in the bid doc ument and that in the Buyer Added Bid Specific Terms and Conditions, the provision contained in the Buyer Added Bid Specific Terms and Conditions shall prevail.

- Ø The **Quoted item** by the seller should comply all terms and conditions, specification of the document upl oaded by the buyer under technical specification.
- Ø Bidders are requested to submit the **catalogue** of offered item.
- Ø Bidders must submit the duly filled and signed **Annexure-I, Annexure-III** along with Tech nical Bid.
- Ø Performance Security or Performance Bank Guarantee (PBG): The successful bidder(s), to whom order will be placed, has to submit a performance security of **5% of the total order value** at the earliest as per Purchase Order/Contract Order terms before release of any payment. Performance security has to be su bmitted in the form of Bank Guarantee/Demand Draft from any Nationalized/Scheduled commercial Ban k in favour of the **Registrar, IIT (ISM), Dhanbad**. Performance security should remain valid for a perio d of two months beyond the date of completion of all contractual obligations of the successful bidder(s). No interest will be payable by IIT (ISM) Dhanbad on the Performance Security deposited. In case the con tractor fails to provide satisfactory service, the Performance Security submitted by the bidder(s) is liable to be forfeited. Link of PBG format https://people.iitism.ac.in/~download/tender/bankguaranteeformats.pdf
- Ø Payment will be made on successful delivery, installation (if any) and acceptance only subject to submissi on and verification of PBG.
- Ø No advance payment will be made. Payment may be released through RTGS/ On-line payment mode agai nst complete execution of the purchase order (PO)/Work Order and submission of all the required docum ents as per the order preferably within 30 days after satisfactory supply, inspection, installation/commissioning & acceptance and on submission of pre-receipted tax invoice, delivery challa n, warranty certificate and installation report in triplicate and Performance Bank Guarantee, subject to v erification.
- Ø Bidders are required to submit PAN and GST certificate along with this bid.
- Ø Bidders are required to submit **Manufacturer Authorization Certificate** along with this bid. In case bid der quote goods of more than one OEM then MAF is required from all different OEM.
- Ø Bidders are required to submit all relevant documents/data as asked in the bid document. Failing to this b id will be liable for rejection.
- Ø Technical Specifications for the bid:

MAIN FEATURE	SUB FEATURE	DETAILED SPECIFICATION
Processor & chipset	Processors make description and Number	Intel Core i7-14700
	No. of cores per processor	20
	Out of Band management	Intel v Pro
	Chipset	Intel® Q670
2) Memory (RAM)	Installed memory (RAM)	16 GB

	Туре	DDR5, 4400 MHZ or higher
	Memory (DIMM) slots	At least two
	No of DIMM slots populated	One
	RAM Expandability	Expandability Up to 64GB (using spare DIMM slots)
3) Ports	USB version 3.0/3.1 Gen 1/Gen 2	At least 5 ports including 1 USB Type-C
	Audio	Headphone / microphone combo jack (Univer sal Audio jack)
	Other	At least one Display Port or one HDMI Port
4) Connectivity	Туре	Ethernet and Wireless
	Ethernet Port	10/100/1000 integrated gigabit port
	Wireless	Wi-Fi 802.11 a/b/g/n/ac/ax
5) Graphics	Туре	Integrated
	Graphics card and description	Intel integrated UHD 730/770
6) Color Display	Size, Type and Resolution	23.8 inch or higher Size, non-touch, IPS or W VA panel technology, Resolution: 1920x1080.
7) Storage	Solid state drive (SSD)	1TB NVMe
8) Power Supply	Rating	150 W or above
9) Keyboard and Pointing Device	Types	Standard USB Keyboard and Mouse with mou se pad
10) Operating System		Microsoft Windows 11 Professional Factory pr e-loaded
	Types	64 bit and Licensed
	Recovery image media	USB/Partition/Cloud from the OEM
11) Certifications	Types	BIS registration, FCC, CE, UL, EPEAT India Gol d, Energy Star, TCO or equivalent Indian quali ty certificate against the each will also be acc epted.

		ISO 9001,14001,20001,27001 for OEM
12) Security	Туре	Trusted Platform Module (TPM) 2.0
13) Webcam	Resolution	Full HD
14) Mic		Inbuilt dual Mic
15) Speakers		Speakers integrated with Display
16) Stand		Height adjustable
17) Warranty	Period and type	3 Years on-site OEM warranty (OEM supplied Desktop model warranty must be visible in th e OEM website in respect to each product serial number)
18) Other Condition		
	Bidder has to supply Mouse and Keyboard, and their Make shall be from the s ame OEM. Keyboard (with Min 104-keys) & Mouse shall have same OEM Logo	
	Bidder must be ISO 9001, ISO 14001, ISO 27001 AND ISO 10002 CERTIFIED O RGANIZATION. Certificates against the same are required. The bidder should furnish at least one similar work orders completed in any IIT or NIT, along wit h a completion certificate, installation report, or CSO submitted.	
	Bundled OEM System software with integrated management agents for upda ting BIOS, auto updating of device drivers, installing critical updates and patc hes, system recovery tools, perform diagnostics and optimization etc. Any thi rd-party tool other than the OEM system tool for managing the system as me ntioned above will not be accepted.	
	The bidder should submit product datasheet for the offered model along with the bid and provide link for the OEM website. The datasheet should clearly m ention the make and model of the item and all the technical specifications of the item. In case of any unexplained mismatch of technical parameters, the b id is liable for rejection. The Product warranty Should be visible in the OEM Website.	
	rejection. The Product warranty Should be visible in the OEM Website.	
	Factory pre-install Windows 11 professional (64 bit) or higher with latest Serv ice Pack and Preloaded License, Systems Hardware driver should be available in OEM website against the offered model. OEM letter confirming t hat Operating system pre- loaded / pre-installed from OEM factory only and OEM UNDERTAKING LETTER FOR END OF LIFE AND WARRANTY	
19) Make & Model		To be specified by the bidder

The above document should be sent to the following address before the due dat e:

"Deputy Registrar"

Purchase and Stores

Administrative Block

IIT(ISM) Dhanbad

Jharkhand-826004

Ph.: +91-326-2235678, 2235612

Email:-purchase@iitism.ac.in

All queries and clarification against the above bid (if any) should also be sought with the details as mentioned in the above table from the undersigned:

Purchase and Stores Section

Admin Block, IIT(ISM) Dhanbad Ph.: +91-326-2235678, Email: purchase@iitism. ac.in

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2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

3. Generic

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

HOD/CRF

IIT (ISM)

Dhanbad

Iharkhand

PIN 826004

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4. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

5. Generic

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

- i) The Seller fails to comply with any material term of the Contract.
- ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
- iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
- iv) The Seller becomes bankrupt or goes into liquidation.
- v) The Seller makes a general assignment for the benefit of creditors.
- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

6. Scope of Supply

Scope of supply (Bid price to include all cost components): Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

7. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

8. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

9. Warranty

Warranty period of the supplied products shall be as given in specifications from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.

14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---